## Q1. Councillor Paddy Smyth

To ask the manager to organise a plebiscite of the residents of Rostrevor Terrace and Rostrevor Road in Rathgar on the introduction of Pay & Display Parking prior to the completion of the Marianella Apartments on Orwell Road, which will significantly increase the demand for free on street parking in the area?

## Q2. Councillor Paddy Smyth

To ask the manager to see that the lane between Villiers Road and Rathmines Road Upper is cleared of rubbish on a regular basis. It is becoming a littering black-spot.

## Q3. Councillor Paddy Smyth

To ask the Traffic Advisory Group (TAG) to reassess the junction at Leeson Park and Appian Way. There have been complaints of cars queuing through the junction and moving through active pedestrian crossing once traffic ahead moves. Pedestrian sequences are also far too short.

# Q4. Councillor Paddy Smyth

To ask the Traffic Department to assess the feasibility of moving the cycle lane on St. Stephen's Green east to between the parking spaces and the pavement as per the photo attached.

## **Q5.** Councillor Dermot Lacey

To ask the manager if steps will be taken to deal with the appallingly dangerous footpath at Lower Baggot Street, as outlined in the photograph supplied with this question and the accompanying text.

"I'm writing to ask if you could please table a question to have the path widened on Lower Baggot Street, please see attached photo.



I often see people stepping out onto the traffic because the path is too narrow - I have seen two near misses. There is however ample room for the path to be widened and still maintaining room for two lanes of traffic."

# Q6. Councillor Dermot Lacey

To ask the manager if, further to previous requests, she could confirm who owns the piece of waste and overgrown small site adjacent to 28 Peter Place and if Dublin City Council could ensure it is cleaned up and also if Dublin City Council would arrange to meet the residents of Peter Place with a view to assisting them with top soil and plants to enable them improve the look of their area.

## Q7. Councillor Dermot Lacey

To ask the manager if she could have the following issues examined in relation to St. Alban's Park, Sandymount and report back:

- The camber outside number 11 St. Alban's Park where the water cannot drain into the drains as it's too high.
- The drains are still very full and I doubt they have emptied in a while.
- The above two could still cause flooding on St. Alban's Park even with the pump so can this please be looked into before that happens.

## Q8. Councillor Dermot Lacey

To ask the manager how many alleged breaches of planning regulations of TV receiver dishes on the front of buildings in the South East Area have been reported to the city council in the first six months (January to June) of 2017? How many have been investigated by the planning inspectors and the owners contacted?

How many have been removed or had action taken to secure their removal?

## **Q9.** Councillor Dermot Lacey

To ask the manager if she would have situation at the drain on the lane at the rear of Belmont Villas where it takes a right hand turn further into the lane investigated. The slope on the lane at present means that water flows down the lane but cannot then reach the shore so it congregates at the corner causing significant dampness problems for the houses adjacent to that turn.

## Q10. Councillor Anne Feeney

To ask the manager to report back on progress made re issues raised over the last 12 months by Rutland Grove Residents' Association.

#### Q11. Councillor Anne Feenev

To ask the manager to advise as to the schedule for household junk collections in Rutland Grove and generally across the South East Area.

## Q12. Councillor Anne Feeney

To ask the manager to review the adequacy of lighting around the green in Rutland Grove and around the Eamonn Ceannt Park.

#### Q13. Councillor Anne Feeney

To ask the manager to ensure that the contractor repair the badly installed footpath between 107 and 117 Terenure Road West before completing the Terenure area contract. Path was laid during very heavy rain and as a result is of a very poor standard. In general the work being done by the contractor in the area is of a high standard.

# Q14. Councillor Paddy Smyth

To ask the manager to have a "Big Belly" Solar bin installed in Dartry Park as the bins are regularly over flowing at the weekend. There is a potentially serious health and safety issue, as much of the waste is dog excrement in plastic bags.



## Q15. Councillor Frank Kennedy

I asked the following question and received the following reply at the South East Area Committee meeting in July 2017:

#### Q.54 Councillor Frank Kennedy

I asked the following question at the South East Area Committee in May 2017:

## Q.72 Councillor Frank Kennedy

To ask Dublin City Council to visit and repair the structural damage to the house of \*details supplied in circumstances where serious damage has been caused by truck vibrations.

#### Reply:

Dublin City Council Housing Maintenance will investigate this.

The resident has had no contact from Dublin City Council since this question was asked. To ask the manager to (a) provide a full report on the progress of the investigation to date and (b) to contact the resident as a matter of urgency to arrange a site visit in order to investigate this issue properly.

#### Reply:

Housing Maintenance has called to this dwelling to inspect and determine if / what repairs are required, however access was not gained. Contact details for the tenant have been gained and arrangements will be made with the tenant to carry out an inspection of the dwelling.

To ask the area manager for a full report on the inspection which subsequently took place, the results of the inspection, and what action Dublin City Council has taken since then in circumstances where the resident advises that she was told that she would hear back further from Dublin City Council.

#### Q16. Councillor Frank Kennedy

Having regard to the housing crisis, homeless crisis and the lack of housing supply, to ask the area manager:

- a) What powers fall within the remit of Dublin City Council to direct residential properties that are being used on a full time as Airbnb properties to be used instead for residential tenants?; and
- b) To implement the necessary steps to give effect to these powers.

## Q17. Councillor Frank Kennedy

The reorganisation of traffic necessitated by the LUAS Cross City has resulted in the diversion of vehicular traffic from Dawson Street to South Frederick Street, a notably narrow street that includes residential houses. Those properties date back to the mid 18<sup>th</sup> century and have associated cellars underneath the roadway, one of which (outside No.12 South Frederick Street) collapsed in the past year necessitating significant repair works. The street also includes a restaurant with an outdoor terrace area and a number of art galleries and office buildings. Accordingly, to ask the area manager:

- a) What assessment has been made of the impact of the change on South Frederick Street?
- b) What is the percentage increase in traffic on that street that will be caused by this change?
- c) What consultation was engaged in with residents and businesses on that street before this change was implemented?

### Q18. Councillor Frank Kennedy

The residents of Byrne's Lane, Dublin 2 find it impossible to get access to their houses because of illegal / out of control parking by non-residents. There are double yellow lines on one side but to address access issues there is a need for double yellow lines on the other side. Most of the end of the lane has no double yellow lines on one side. While some residents have car ports they literally cannot get their cars down the lane. Accordingly, to ask the area manager to hold a ballot for the installation of double yellow lines on Byrne's Lane to facilitate residents gaining access to their houses with their cars. [Please see photos attached]











## Q19. Councillor Frank Kennedy

To ask the area manager to remove graffiti in the lane & to clean the lane which connects Dartry Park & Temple Road (via St. Phillip's Church)?

### **Q20.** Councillor Chris Andrews

Given the number of both young and old enjoying Sandymount Green, can the council indicate what happened to the consultation below and can the manager arrange to have a safety audit carried out for the green and the environs in order to make it a safer space for pedestrians

http://www.dublincity.ie/sites/default/files/content/YourCouncil/LocalAreaServices/SouthEastArea/SouthEastArea/Documents/Sandymount%20Green%20Presentation%20Slides.pdf

#### **Q21.** Councillor Chris Andrews

Can the manager confirm that Bath Avenue has a 3 ton vehicle limit on it and can Key Waste and Thornton Waste be contacted, as they continually have large waste trucks driving up and down Bath Avenue?

## **Q22.** Councillor Chris Andrews

Can the manager indicate when the replacement windows will be installed in details supplied?

## **Q23.** Councillor Chris Andrews

Can the manager indicate on a map who is owner of the triangle of land in front of the Irishtown House, 60 Irishtown Road, Dublin 4?

#### **Q24.** Councillor Chris Andrews

Can the manager arrange to have speed signage put on Sean Moore Road, as there is none there at present and it is a busy road?

## Q25. Councillor Chris Andrews

Can the city manager liaise with the Gardaí in Irishtown and allow a bonfire take place in a safe area, which will allow young people enjoy the event and also mean that Gardaí won't have to get into unnecessary conflict with young people?

## **Q26.** Councillor Dermot Lacey

To ask the manager if she will arrange for the area known as the "Pocket Park" on Ailesbury Gardens (along the railway line) to have the grass cut, and the area tidied and cleaned up as previously requested.

## Q27. Councillor Chris Andrews

That given the entrance into and out of the car park in Milltown opposite Wild and Green is so close to a bend in the road and also very close to exits to the car park

across the road for existing exit point to the car park, can the manager arrange to have the exit from the car park moved to the other corner of the car park and in doing so make it safer as it will mean its further away from the bend in the road and further away from the entrances opposite, thus making it safer to enter and exit the car park?

#### **Q28.** Councillor Chris Andrews

Can the manager supply me with a map for the section of the Dodder Greenway from Milltown Bridge to O'Shea's Pub?

## Q29. Councillor Mary Freehill

Would the manager please state?

- 1. When the painting of railings along the avenue at Mount Argus will be completed.
- 2. That a programme for the regular maintenance of Mount Argus Park is put in place.
- 3. That the area office deals with the now heavy level of illegal drinking and consequent littering of the park.

# Q30. Councillor Mannix Flynn

Can the area manager initiate a plebiscite for residents only parking in and around Leinster Square, Rathmines? Many residents are dismayed here and deeply frustrated and find it almost impossible to find parking. This area is constantly used by non residents and utility companies to simply dump their vehicles. This is an extremely stressful situation for families with children and those who are working to come home and find parks of the street dug up, bollards blocking vacant parking spaces etc. The residents would be most grateful and appreciative for Dublin City Council (DCC) to conduct the plebiscite. I will supply DCC with a list of the residents in this area who are seeking this solution. Also, can the manager ascertain whether the utility company that has been working in this area of the past number of months and taking up many parking spaces were charged parking fees by DCC?

# Q31. Councillor Mannix Flynn

Can the area manager issue a full report with regards the anti social behaviour and rock throwing incident and other anti social behaviour that are taking place in Glovers Court in the past few weeks?

## Q32. <u>Councillor Mannix Flynn</u>

Can the area manager have an extra cleaning rostered for the Georges Street area? Many businesses here are complaining about the dirt of the street and the fact that this is a main thoroughfare that is only washed down on occasion. This is one of the busiest streets in the city for pedestrians, businesses and traffic.

#### Q33. Councillor Mannix Flynn

Can the manager have a street pole beside the loading bay removed from outside the Green Hen, Exchequer Street? This pole is used constantly for the parking of bicycles blocking up the entire footpath and making it almost impossible for those in wheelchairs and parents with buggies to get by. Most recently an elderly person had a very bad fall here due to the amount of bicycles that were fastened to the pole and that had fallen onto the footpath. The sign itself is defunct and there are plenty of other poles in the given area where signage can be placed.

## Q34. Councillor Mannix Flynn

Can the area manager issue a full report with regards the works taking place at present in the Staircase Guest House, Aungier Street? Also, that this report clarifies

any intentions by Dublin City Council or the Dublin Regional Homeless Executive to use this National Monument, listed building for Homeless Services or medically supervised injection rooms centre. There are great concerns in the area within the community that this facility is to be turned over for a medically supervised injection centre and people in the area, both business and residents would like a say in this and certainly want clear honest information around this premises.

### Q35. Councillor Mannix Flynn

Can the area manager have a plan made and initiated for the improvement and upkeep of the public domain in and around Cathedral View, Cathedral Lane, Clanbrassil Street, and Kevin Street? This small enclave and community have been entirely neglected by Dublin City Council (DCC) over the past number of years. At present there is a large hotel development taking place on the corner of Kevin Street and the beginning of Clanbrassil Street. This development has further impacted negatively on the residents of the area and there are many ongoing issues. A number of these being the noise, dirt and working and delivery schedules to this site. This development has also given DCC substantial monies by way of levies etc. It is time that a plan in collaboration with the local residents is initiated for improvements and amenities within this area. I have supplied a series of photos which show the dilapidation and neglect. The residents would also like a meeting with the relevant DCC officials regarding the above matters at your earliest convenience.

## Q36. Councillor Mannix Flynn

Can the area manager issue a full report with regards the assembly rooms in South William Street? This report to include the taking over by the Georgian Society of the former Clongowes Boys' Club. This takeover or change was never brought before Dublin City Council (DCC) as a disposal and was not part of the original lease and contract created by DCC and the Georgian society. This report to include all monies that were paid to Clongowes Boys' Club for vacating the premises. All correspondence between DCC, Clongowes Boys' Club and the Georgian Society and all contractual arrangements for the takeover of this basement area and all planning permission and conditions.

#### Q37. Councillor Paddy McCartan

To ask the manager to have a litter bin outside the College of Further Education on Bull Alley Street replaced. A bin was taken away while repairs were being made to the footpath.

#### Q38. Councillor Paddy McCartan

To ask the manager to raise the following issue with Covanta? Smells and odours emanating from the trucks leaving the plant have been commented on by many residents in Ringsend. Could a system be put in place so that empty trucks can be hosed and washed down prior to their return journey?

## Q39. Councillor Paddy McCartan

One of the main water pipes in Ramleh Park, Milltown was recently replaced and some of the existing double yellow lines on the road were removed as a consequence. To ask the manager to have the lines reinstated and when the lines will be reinstated.

#### Q40. Councillor Paddy McCartan

There have been quite a number of houses refurbished in Ramleh Park, Milltown and the construction traffic has caused damage to the footpaths. Could the manager facilitate repairing these paths? Relevant householders may be prepared to make a financial contribution to the works where they have caused damage.

## Q41. Councillor Paddy McCartan

To ask the manager to have repairs made to the footpath opposite Milltown Church (photo attached). This request has already been made by local residents.



## Q42. Councillor Paddy McCartan

To ask the manager to refer to the O.P.W. the following issues raised about summer events in the Iveagh Gardens.

The summer programme of events in Iveagh Gardens is now well established in the Dublin live entertainment calendar. No doubt the OPW makes up for some budget shortfalls here and there with revenues from event promoters. But at what cost?

- 1. The gardens are closed to the public during the month of June apart from a narrow strip at the Hatch Street entrance. The closure is needed to allow time for the construction and de-construction of the now massive 'Taste of Dublin' which runs for just 4 days in the middle of June.
- 2. About 50% of the gardens are closed to the public during all of July & early August for the live music & comedy events.
- 3. Large parts of the gardens continue to be out of bounds as of today's date as the (excellent) OPW ground staff implement ongoing recovery/restoration operations.
- 4. Each year the damage is greater and recovery takes longer.

Essentially, the OPW and the Event Promoters are jointly engaged in an annual project to commercially exploit Iveagh Gardens, a heritage site that the OPW is charged with protecting.

- 1. There is no justification for hosting a 4 day event in mid-June that requires the gardens to be closed for the entire month. Furthermore this event (The Taste of Dublin) causes most damage to the grounds due to the heavy machinery deployed all over the grounds as well as the extensive ground coverage with walk ways. This event should be moved to another venue as soon as the current agreement runs out.
- 2. There are far too many events in July. The number of events has gradually increased each year from an initial 4 or 5 to 14 in 2017!

3. The development of alternative activities at Iveagh Gardens should be encouraged - guided tours / yoga / painting / nature trails for schools...

Live stage events de-construction 31 July - 4th August

Comedy Festival 30 July 2017

Comedy Festival 29 July 2017

Comedy Festival 28 July 2017

Comedy Festival 27 July 2017

Passenger @ Iveagh Gardens - 23 July 2017

Damien Dempsey @ Iveagh Gardens - 21 July 2017

Belle & Sebastian @ Iveagh Gardens - 20 July 2017

Dropkick Murphy's @ Iveagh Gardens - 16 July 2017

Nathan Carter @ Iveagh Gardens - 15 July 2017

Fleet Foxes @ Iveagh Gardens - 14 July 2017

Fleet Foxes @ Iveagh Gardens - 13 July 2017

Olly Murs @ Iveagh Gardens - 8 July 2017

Aslan @ Iveagh Gardens - 7 July 2017

Future Islands @ Iveagh Gardens - 6 July 2017

Live stage events construction 1-6 July 2017

Taste of Dublin de-construction 19 - 30 June 2017

Taste of Dublin 17 June 2017

Taste of Dublin 16 June 2017

Taste of Dublin 15 June 2017

Taste of Dublin 14 June 2017

Taste of Dublin construction 29 May - 13 June

Below, please find attached (pics 2 & 3) some photos taken on 15 August.

The grounds have since 'recovered' following intense treatment with a special imported mix of grass seed, 'nutrients' and fertiliser. One wonders about this kind of intense treatment by the OPW in their haste to cover up the mess left by the events.

## Q43. Councillor Paddy McCartan

To ask the manager to respond in detail to the issues raised by concerned parents and residents living on Sandymount Green

As I'm sure you are aware, Sandymount Green is an extremely popular village green. Surrounded by montessoris, schools, crèches, nursing homes, as well as the commercial and residential public. It is the very busy heart of the village with a continuous flow of many people including families with young children every day. Every day people have make unsafe crossings and give this example to their children. It's unacceptable and shocking that there are:

No pedestrian lights

No zebra crossing

No speed bumps

No speed limit signs

No safety signs at all (please slow down / children at play etc.)

No safety features on two of the three gates between the green and the very busy roads surrounding the green. (All of the green's internal paths start at the gates – there is a major danger here as children on bikes/scooters can and do continue out onto the road, as well as running straight out after a ball.)

We have been witness to many near accidents and we just cannot understand why there are no safety features in such a busy pedestrian and traffic area which is primarily used by children and families and in the direct path of bus routes and termini.

Recently, on Cross Avenue in Blackrock, a little child ran out from St Philips and St James Primary School onto the road and was knocked down. Afterwards, the council implemented impressive safety pedestrian crossing and signs. Surely it doesn't need for this to happen to implement change?

Every parent and person I speak with locally about this issue is in complete agreement that we need something done immediately about this. It would be easy to raise a petition to this effect however I am hoping by informing you of this extremely serious issue, that it doesn't need for extreme measures.

Plenty of other public parks or squares in Dublin, even in conservation areas, have safety features and speed/warning signs. See Palmerston Park gate pictures attached.

I see from the Dublin City Council application of November 2014, (see here: <a href="http://www.dublincity.ie/sites/default/files/content/YourCouncil/LocalAreaServices/SouthEastArea/SouthEastArea/Documents/Sandymount%20Green%20Presentation%20Slides.pdf">http://www.dublincity.ie/sites/default/files/content/YourCouncil/LocalAreaServices/SouthEastArea/SouthEastArea/Documents/Sandymount%20Green%20Presentation%20Slides.pdf</a>) that there was an impressive proposal to increase the safety of the green itself, along with other features. (Link above and some slide pics attached) What happened to this proposal and why has nothing been done?

What grounds could there be to refuse ensuring the safety of children and people in an extremely busy and hazardous area?

Surely it is not complicated or time consuming to attach some safety features to this area? Even a simple zebra crossing along with gate amendments would make all the difference. Recently Newgrove Avenue was resurfaced and disappointingly, there were no speed bumps added, just a nice smooth road which will no doubt increase the temptation for buses and cars to travel even faster towards the Green, there are absolutely no speed limits or warning/slow down signs to dissuade them. Surely this is an obligation of a City Council?



## Q44. Councillor Paddy McCartan

To ask the Manager to deal with the following issue from a constituent \*details supplied.

#### Q45. Councillor Patrick Costello

To ask the manager to prune the trees on Larkfield Grove, they have grown very tall and are pushing on phone lines.

#### Q46. Councillor Patrick Costello

To ask the manager \*details supplied.

#### Q47. Councillor Patrick Costello

To ask the manager \*details supplied.

## Q48. Councillor Patrick Costello

To ask the manager to have the road at Terenure Road East resurfaced given the number of pot holes that are a safety hazard for people using the cycle lane.

### Q49. Councillor Patrick Costello

To ask the manager to upgrade the street lighting within Rutland Grove estate.

## Q50. Councillor Patrick Costello

To ask the manager to arrange for the used and damaged electricity poles in Rutland Grove to be removed.

#### **Q51.** Councillor Patrick Costello

To ask the manager to repair the footpaths in Rutland Grove.

### Q52. Councillor Patrick Costello

To ask the manager to install extra Sheffield hoop bike stands outside the swan centre, the current provision is often full, especially at peak times, and there is space available to install extra.

## Q53. Councillor Mary Freehill

That the Roads Department treat as urgent the incorrect gradient on the footpath at Portobello Bridge, details attached. There have been a number of accidents at this spot.

## Q54. Councillor Mary Freehill

Would the manager make arrangements with Waterways Ireland to have the walkway along the Grand Canal (Portobello to Leeson Street Bridge) resurfaced? It is now full of holes and very dangerous for walkers

## Q55. Councillor Chris Andrews

Given the ongoing serious criminal behaviour residents are facing in Glovers Court can the manager have CCTV placed in the flats and also state how much this would cost?

#### **Q56.** Councillor Chris Andrews

Can the manager give an update and outline the process for the installation of double yellow lines at the entrance to Rutland Grove as requested by the Rutland Grove Residents' Association?

#### Q57. Councillor Claire O'Connor

Can Maxwell Lane be blocked off allowing access only to key holders in circumstances where it has become a magnet for antisocial behaviour? Fights, rows, drinking, drug selling, attacks on local houses, stealing palettes from local shops, and illegal dumping have all taken place in recent months.

# Q58. Councillor Claire O'Connor

Can the overgrowth in Mount Argus Park be cleared?

## Q59. Councillor Claire O'Connor

Can the trees on Mornington Road be pruned?

#### **Q60.** Councillor Claire O'Connor

Could a safe and fully functioning traffic light & pedestrian system be installed at Rathgar junction? Can the manager confirm if a CCTV camera has been installed at said junction?

## Q61. Councillor Claire O'Connor

Can repairs be made to pavements outside entrance to Stratford Haven on Orwell Road?

## Q62. Councillor Claire O'Connor

Can reasons be given for why a disabled parking bay outside No. 26 Derravaragh Road was refused?

## **Q63.** Councillor Claire Byrne

To ask the area manager if she can please provide a full list of vacant buildings and vacant land in the South East Area, the challenges posed by each site / building, and to please reference whether each site has been identified for potential development and the type of development proposed.

## Q64. Councillor Claire Byrne

To ask the area manager what can be done to address the ongoing vandalism of The Icon Walk in Temple Bar and can she please outline the measures the council will take to manage the issue.

## Q65. Councillor Claire Byrne

To ask the area manager if she can please arrange for a planning enforcement officer to visit the following site at details supplied.

# **Q66.** Councillor Claire Byrne

To ask the area manager can she please provide an update on the Sandymount Green Conservation and Management Plan from 2014?

# Q67. Councillor Claire Byrne

To ask the area manager if she could please consider the following safety measures in and around Sandymount Green to address the traffic issues and to protect the more vulnerable users such as children and elderly people:

- Pedestrian lights
- Zebra crossing
- Speed bumps
- Speed limit signs
- Safety signs such as 'Slow Down' and 'Children at Play'
- Safety features on all of the park gates

Can the manager provide a response to each of the above options?

#### **Q68.** Councillor Claire Byrne

To ask the area manager can she please outline how a car park owner might go about installing electric car charging points in their car park for public use?

#### Q69. Councillor Claire Byrne

To ask the area manager to please address the issues for cyclists on the new cycle lane on College Green heading from Dame Street to the junction with Westmoreland Street, around the Bank of Ireland. This cycle lane initially starts off segregated, but

then joins / merges with the lane for use when you're heading straight over O'Connell Bridge. However, this causes problems for cyclists wishing to turn down onto Fleet Street as there is a conflict when cyclists and cars merge into the same lane and the priority is unclear here. If a cyclist wants to turn onto Fleet Street from College Green / Dame Street, they need to cross the multiple lanes of traffic, in a very short distance to take this right turn. It's almost impossible as a cyclist to take the lane with the Luas tracks to make this turn easier as this also involves a merge in traffic forcing cyclists to stay left and use the cycle lane. One potential solution would be to introduce a second cycle lane to be used beside the Luas tracks which would then allow cyclists to turn right onto Fleet Street. Can the manager please consider this as an option or outline what other solutions are available?

## Q70. Councillor Claire Byrne

To ask the area manager can she please provide an update on the progress of the following?

- The completion of the pedestrianisation of Suffolk Street
- The introduction of traffic free areas on Drury Street, South William Street, Exchequer Court, Dame Court and Dame Lane as per MT050 in the City Development Plan
- The completion of the Public Realm Strategy for Chatham Street / Clarendon Street
- The resurfacing of South Anne Street and Duke Street

## Q71. Councillor Claire Byrne

To ask the area manager to outline the process by which a rental tenant can report a landlord and or property agency who is breaching the regulations regarding rent increases and what action can be taken.

#### Q72. Councillor Frank Kennedy

In circumstances where flooding in [details supplied 1] under the porch area is now spreading to [details supplied 2] (including through the kitchen wall) and where damage (both structural and cosmetic) is being caused to both properties as a result of this, to ask the area manager (a) to visit both properties to assess this and (b) to resolve the problem.